Honeywell

Customer Advice Note
CAN #173
Galaxy Ethernet Module V4.15 V4.16
A083-00-10, E080-10
Date: February / 2023

Introduction

This Customer Advice Note details a firmware update for the Honeywell Galaxy Ethernet Modules as part of our commitment to on-going product improvements.

This document describes the changes between **V4.14, V4.15** and **V4.16**.

Products Affected

A083-10, E080-10

Availability

The new firmware **V4.16** has been released to our manufacturing facility for general production release.

Note: The firmware update is also available via MAXPRO Cloud for customers who have **V4.15** only.

Identification

Ensure the product packing label refers to **SW1: 4.16** or **SW1: 4.15** and / or QR code has manufacturing date 2023 (4.16) or 2022 (4.15).

Key fixes

V4.15

- Dynamic IP assignment fix.
  - Under extreme circumstances (eg change of router) DHCP on Galaxy Flex would not re negotiate IP address assignment.

- Hardware: Flash device changed.
  - UBI storage has been modified to use a fixed MAX volume size instead of automatically resizing UBI root file system on initial boot.

V4.16

- Fixed incorrect zone descriptors on MAXPRO Cloud (Noticed with **v4.15**)

MAXPRO Cloud (MPC) Module Firmware Update

An update of the Ethernet module firmware can be completed via MAXPRO Cloud, updating the Ethernet module from **V4.15** to **V4.16**.
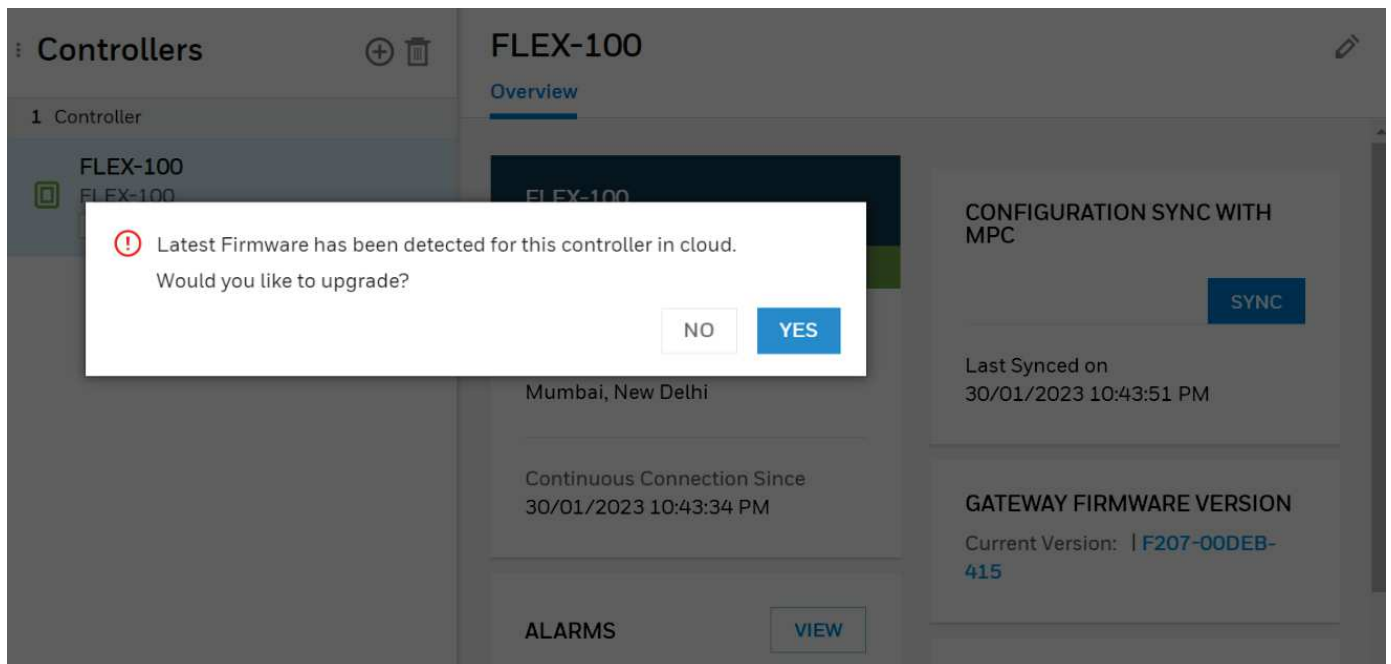
Note: Only the MAXPRO Cloud connected modules need to be updated to **V4.16** as this will address the zone descriptor problem experienced on MPC with V4.15. Modules not connected to MPC do not need this fix.

Note: All previous versions cannot be updated using this process. Only **V4.15** can be updated to **V4.16** via **MAXPRO Cloud.**
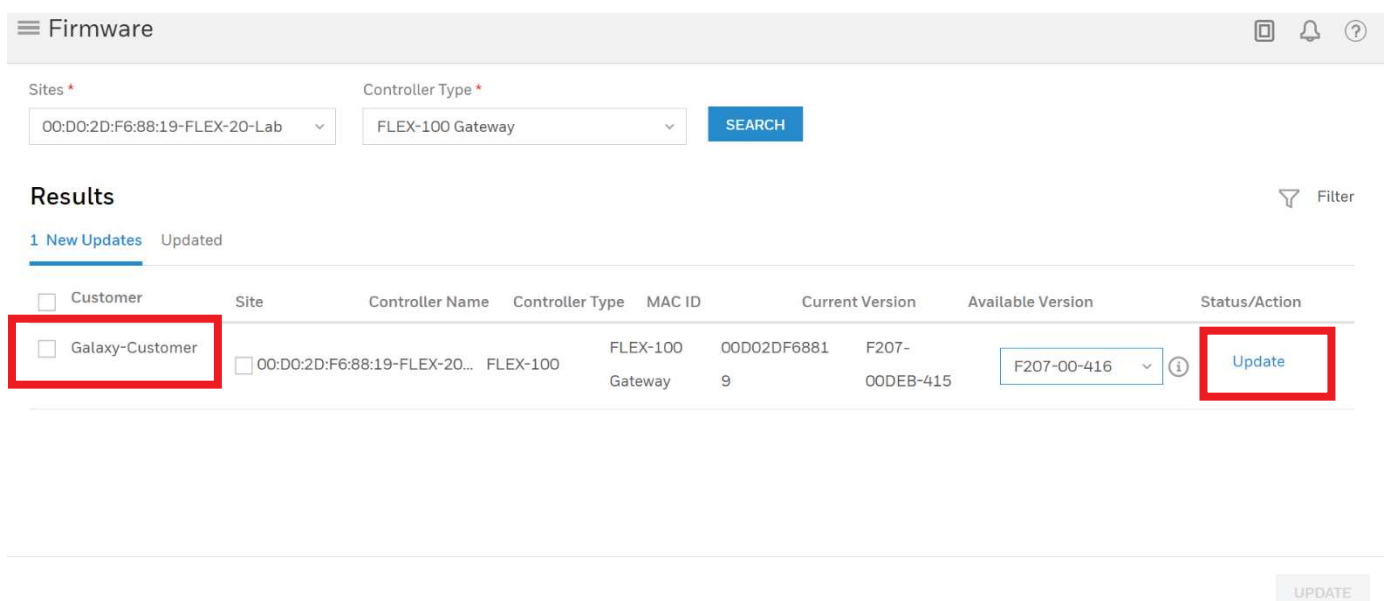
Supported Equipment

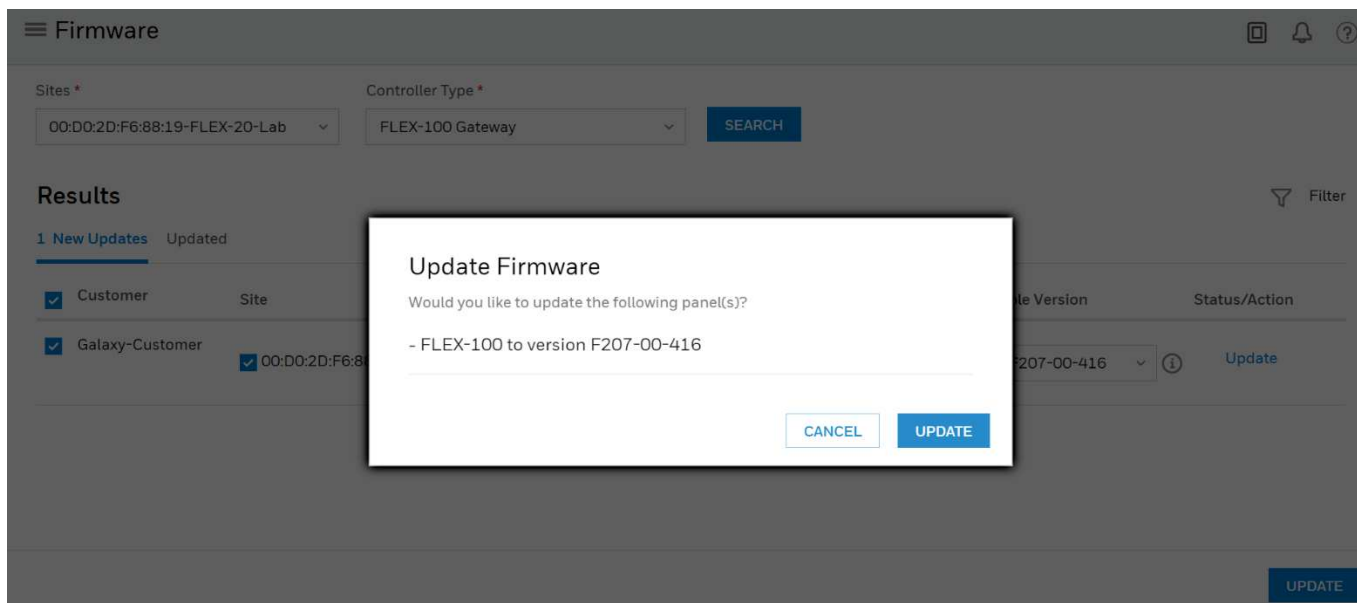| Panel Type	Ethernet Module
Galaxy Dimension 48,96,264,520	E080-10 V4.15
Galaxy Flex, Flex+ 20,50,100	A083-00-10 V4.15

For new users registering Galaxy Panel with **V4.15** Ethernet module firmware in MAXPRO Cloud a pop up will be displayed as shown below select Yes.

Once Yes is selected user will be taken to firmware menu with selected **site and module firmware** as shown in below screen. Select Customer / Site and click on Update

Next click on Update to upgrade firmware to **V4.16** shown in below screen.

This will complete the process and upgrade your module to **V4.16.**

Note:

- This process takes 2 mins to complete.
- All previous programming should be retained.
- Please check all Ethernet Module programming settings after update.

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Impact

Hardware	y
Reporting	n
Standards and Legislation	n
Part Numbers Affected	y

Miscellaneous Changes	n
Signaling Changes	n
Technical Changes	n
Programming	n