

Customer Advice Note CAN #116

Galaxy Flex / Galaxy Flex+ V3.51 Firmware Release

Date: May, 2019

Introduction

This Customer Advice Note details a firmware update for the Honeywell Galaxy Flex and Galaxy Flex+ range of Intruder control panels. As part of our commitment to on-going product improvement, the firmware is being updated to V3.51 to introduce new product enhancements.

The new version will supersede V3.50 and is available now on the E1 (Standard European), E3 (Sweden) , E5 (French), and E6 (Russian) firmware variants.

Product Affected

Part Number	Name	New Firmware Number
C005-X-YY	Flex 20	F183-ZZ-351
C006-X-YY	Flex 50	F182-ZZ-351
C007-X-YY	Flex 100	F174-ZZ-351
C015-L-YY	Flex 20+	F195-ZZ-351
C016-L-YY	Flex 50+	F196-ZZ-351
C017-L-YY	Flex 100+	F197-ZZ-351

X = Size of enclosure; S (small), M (Medium), L (Large), YY = Panel variant (E1, E2, E3, E5, E6)
ZZ = Firmware variant (E1, E3, E5, E6)

Firmware files are available now for download from the “Galaxy Software Download Centre”:

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

Changes:

New Option! Parameter 51.60.9 RF Jam disable.

This option allows the installer to disable RF Jam alert logging, notification and remote signalling.

Default = RF Jam Enabled.

Note: caution should be used when disabling RF Jam notification as this may restrict RF device functionality during prolonged RF Jamming.

Miscellaneous:

Improvements to prevent some low occurrence conditions being generated.

- Incorrect RF Low Battery alerts.
- MK8 Keypad display freezing within menu options.
- Galaxy Flex panel rebooting while using Keypad.

Remote Service Suite / User Management Suite

A patch release of RSS and UMS (V3.54.001) is required to support this firmware. This is now available to download from the “Galaxy Software Download Centre”.

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

Impact

Mark with : ✓

Hardware	n
Remote Routing Inspection	n
Standards and Legislation	n
Part Numbers Affected	n

Miscellaneous Changes	✓
Signalling Changes	✓
Technical Changes	✓
Programming	✓